



Optometry Wales  
Optometreg Cymru

### **Optometry Wales Quote for Optometry Scotland**

The development of the Low Vision Service Wales (LVSU) demonstrates how a well-designed, community-based model can positively transform access to care for people living with low vision. Originally established to address gaps in hospital-based provision, the creation of a nationally coordinated pathway within primary care in Wales is recognised as a significant achievement. It has enabled patients to access timely low vision support and, more recently CVI registration, closer to home. Initially running alongside and later replacing hospital-based services, the primary care model has improved accessibility, reduced waiting times and ensured that support is delivered with a more person-centred approach.

Robust clinical governance frameworks, referral pathways, and sustainable funding are key. Comprehensive accreditation and training frameworks ensure that practitioners are equipped with the specialist skills and confidence to deliver safe and effective low vision care. Standardised low vision equipment maintains equity and consistency across multiple settings. Most importantly, collaboration between hospital eye services, community health professionals, rehabilitation teams and third-sector organisations has created a seamless and integrated patient journey that ensures patients are supported holistically.

The success of the Welsh model highlights the value of national coordination combined with local delivery. By embedding low vision services within primary care, Wales has developed a system that is accessible, resilient, and sustainable. It demonstrates how high clinical standards, leadership and collaborative working can create a service that truly meets the needs of communities across the country.

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